

## POP Service Terms and Conditions

---

POP is a European project financed by the European Union's Horizon 2020 research and innovation programme under grant agreement No 676553. POP is the Performance Optimisation and Productivity Centre of Excellence in Computing Applications and provides performance assessment, optimization and productivity services. POP services are delivered free of charge to organisations based within the European Union or in the Horizon 2020 Associated Countries.

POP is not a commercial service provider so there is not a commercial relationship between your organisation and the POP project partners, and commercial or civil rules between provider and customer are therefore not applicable.

By accepting the POP Service Terms and Conditions you apply to become a POP user. Applying does not guarantee that the service will be carried out, but POP commits to reply to all requests. If you become a POP user you agree to give us feedback on the quality of the service you obtain from POP, and grant us permission to publish statistical information on the percentage of potential performance improvement, the potential savings and other equivalent metrics that measure the results and impact of the POP service. POP undertakes that all such data will be anonymised before publication, and that we will not publish any other information concerning the service that we are providing to you without your explicit permission.

Any publication originated from the POP services must include the following acknowledgment of the support received from the project and from the European Commission: "We gratefully acknowledge the support of the POP project which has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No. 676553, and has partially contributed to this work."

**NO WARRANTY.** THE POP SERVICES ARE MADE AVAILABLE "AS IS", WITHOUT WARRANTY OF ANY KIND. POP USER SPECIFICALLY DISCLAIMS IMPLIED WARRANTIES OF SATISFACTORY QUALITY AND FITNESS FOR A PARTICULAR PURPOSE AND ANY WARRANTY AGAINST INFRINGEMENT OF ANY INTELLECTUAL PROPERTY RIGHT OF ANY THIRD PARTY OR ANY WARRANTY ARISING OUT OF ANY PROPOSAL OR SPECIFICATION. ALL THESE WARRANTIES ARE HEREBY DISCLAIMED.